

From: Daliah Barrett <Daliah.Barrett@haringey.gov.uk> **On Behalf Of** Licensing
Sent: Tuesday, October 3, 2023 11:12 AM
To:
Cc:
Subject: FW: Connect bar licensing review

Thank you for the email.

Please clarify if you are acting for Ms Twist ?

We note that it is signed off in Ms Twists name and not your own?

Are you writing a letter of support for Ms Twist? If so please do so in your own right and attach your address to make a valid representation.

Regards

Licensing Team

From: Donna Byrne <
Sent: Tuesday, October 3, 2023 10:56 AM
To: Licensing <licensing.licensing@haringey.gov.uk>
Cc:
Subject: Connect bar licensing review

Haringey Council Licensing Team,

Following the email Ms Twist received in regards to the licence review, this is the response in the case of Connect Bar and Restaurant.

The case brought against Ms Twist is the presence of people within the premise outside of licensing hours. Those found within the premises had been family members and close friends to Ms Twist who had gathered to connect after the horrific passing of someone close to the community. In a time when Ms Twist was grieving the few had held a meeting, in respect to traditional African culture, to organise money and contributions towards the funeral. The doors had been shut and shutter were closed off to members of the public; Ms Twist was not operating the business. This has been a private family meeting on at a premised that was easily accessed by members in this grieving community. Ms Twist has had occasions when external figures had become a public nuisance within the vicinity of the business, but not exiting from nor entering into. Ms Twist bares no responsibility over these figures, having closed the business and no longer operating, but is being penalised for their actions. Ms Twist has demonstrated multiple times in which she has worked with the council to improve issues in N3 community, volunteering evidence, cctv footage, constant communication with the council.

If any further clarification is needed please contact via this email.

All the best,
Miss Twist

From: Donna Twist
Sent: Monday, November 6, 2023 9:26 PM
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Cc:
Subject: Connect Restaurant Licence Review Hearing

To the haringey licensing team,

I am writing ahead of the connect bar and restaurant licensing hearing scheduled in the 16th of this month. I would first like to communicate that I, Donna Twist, will be acting as representative of the restaurant. My address; 376 St Annes Road, N15 3ST.

Initially, I'd like to rebuttal against the notion for a council hearing. The grounds for the license review are haphazard; the issues which Haringey council have brought against Connect Restaurant and Bar have little reflection of the conduct of the business. As noted, via multiple email chains, the day in which council staff had come to visit the premises, Ms Twist had not been operating the business (despite being well within her licensing hours) but had closed the business for a private meeting with her close family and circle in response to the news of her Aunty passing. To this I have attached the death announcement and multiple statements written by those present that day.

Nonetheless, if a hearing is to proceed, Ms Twist intends to be present with myself, Donna Twist, acting as presentation, no witnesses will be called to the hearing.

She has built this business up herself, alone as a single mother in a new country she has committed to bettering herself and others. If anything Ms Twist has been a victim. To use a case in which Ms Twist had visited a different establishment which holds no relation to Connect Bar, and had been attacked by the owner out of moment of misplaced rage and jealousy. Ms Twistr has submitted to the police a case against the women (evidence for the case encased). In addition; locals in the area have been cyber bullying my mother via social media, Facebook, using racial charged aggression to target and slander the business.

The issues against Ms Twists business could also be inferred to carry racially charged origins. As explained as per African culture Ms Twist had spent from early hours of the morning to the afternoon crying and mourning her dear Aunty. She had not been drunk as she'd been horribly accused her of, she had been grieving. This day lacks real relevance to the issues brought against her. It had been during her licensed operating hours and had been a peaceful gathering of individuals. There is little reason for the license to be brought under review, irregardless of a hearing.

Ms Twist takes pride in the security she thoroughly vets and hires to work in Connect Bar. On the night of the 11th of August, Ms Twist had instructed her security that no customers not previously known would be to enter the premises unless the security were able to vouch for their safety. This evening, two men had attended the restaurant along with a regular customer of the establishment. under his vouch, the three men entered only for the third (frequent customer) to leave not long after. The two men, now unknown to the premises, had remained only to cause a disturbance and asked to vacate the premises. This would result in these men frequenting the area of the nights 18th August and subsequently 25th August, again causing disturbances, however with no association to the business now being refused entry onto the property. The men now personally offended had taken it upon themselves to carry weapons when approaching the business. Despite Police being called by Connect Restaurant to defuse the situation, the men have had no charged brought against them. The team have been issued with a crime number to contact the police with if an issue were to occur again.

I stress this issue to reaffirm Ms Twist's vigilance with creating a safe environment within her business, a point which we intend to reaffirm if the hearing is to go forward.

All evidence to which we will address in the hearing can be found attached to this email.



Caroline Nyaguthi

It's with profound sadness that we announce the death of Caroline Nyaguthi who died shortly after 7:30 pm 15th March 2023.

She was a daughter to the late Christine Wacuka, wife to James Ngunjiri, mother to Jennifer Wamuyu and Alvin Muma, sister to Henry Nyaga, aunt to Margaret Twist, Gérard Tumbe and William Chanda. Friends to many in Kenya and London.

Family and friends are meeting daily at Blue springs in Kenya and in London.

Burial will be on 28th march 2023





On Friday, April 14, 2023, 10:22 am, Margaret Twist >
wrote:

Hello Craig,

I am currently away but I would be happy to help resolve this matter once I am back.

In regards to fights outside the property I would like to stress after my closing hours I stay inside to clean. I have outsourced security to deal with matter such as this as I am alone most night other than those that I hire staff to help me.

Violence is not tolerated by my staff or by myself as a company, this is not something we encourage and for that I would like it to be taken into account these occurrences are never within the property itself. I have little control over what others do upon leaving despite my discourage.

I can arrange a date for someone to have the cctv checked and once done you are more than welcome to come and view it.

Best,
Margaret twist

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